

Owners FAQs

Is there a charge to enter the festival?

If you are an owner - there is no charge.

If you are an owner who has guests staying with you - there is no charge for you or your guests.

If you are an owner who is subletting - there will be a charge of £5 per person (under 4s free) to enter the festival.

Do I need a ticket to enter the festival?

To enter the festival, all guests will need a wristband, which also acts as a ticket. Owner's wristbands will be available to collect from the main reception from 1st June. Each wristband is numbered, and just like a concert ticket, if they are lost, they can not be replaced, so please ensure that you keep them safe. Wrist bands must be always worn during the festival.

Do I need my owners pass for the festival?

Yes. As well as your wristband, you will also need your owners pass when entering the club.

How do I get my wristband?

From 1st June until the day of the festival, if you go to the reception and show your owner's pass, you will be given a wristband.

I'm bringing guests with me; how do I get their wristbands?

You will need to follow the normal procedure for registering guests who are staying in your caravan/chalet. The online registration form can be found [here](#). This will need to be completed before 5 pm on Wednesday 16th June or we will be unable to issue your guests with wristbands. When your guests arrive, please accompany them to the reception, and provided they have registered, the owner of the caravan/chalet will be handed the wristbands. Please note that owner's guests' wristbands will only be issued if both the owner and guests are present.

I'm subletting my caravan/chalet, how do my guests get their wrist bands.

Same procedure as above, except that you do not need to accompany your guests to the reception. Please note: if your guests have registered before 5 pm on Wednesday 16th June, the wristbands will cost £5 each, payable on collection. If your guests have registered after 5 pm on Wednesday 16th June, will not be able to offer them entry to the festival.